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I. CAPSULE BIOGRAPHY

Dorcas is an Associate Professor of Law in Singapore Management University's Yong Pung How School of Law. She graduated from the National University of Singapore in 2003 with an LL.B (with First Class Honours) and obtained her LL.M from Harvard University School of Law. Dorcas is also an Advocate and Solicitor of the Singapore Supreme Court.

Prior to joining SMU in July 2016, Dorcas was a Justices' Law Clerk, Assistant Registrar in the Singapore Supreme Court, Assistant Director of the Singapore Mediation Centre and District Judge of the State Courts. Upon completing her LL.M under a Singapore Legal Service scholarship, she was Visiting Researcher in Harvard Law School under the supervision of the late Professor Frank Sander, who is widely regarded as a pioneer in the mediation movement. Dorcas' research in the nascent area of mandatory mediation was published in an article which has been cited globally by many, including former Lord Justice Jackson (retired judge in the UK Supreme Court). When working in the State Courts, Dorcas conducted mediation and early neutral evaluation for civil and criminal cases, as well as published extensively concerning dispute resolution.

Dorcas has been accredited by the International Mediation Institute, Singapore International Mediation Institute and the Centre for Effective Dispute Resolution (UK). She is a mediator with Singapore Mediation Centre, Singapore International Mediation Centre, Sage Mediation, Asian Development Bank, and the Office of the Ombudsman for UN Funds and Programmes. Dorcas conducts private mediation and dispute resolution training under "Concordia Resolutions".

As an experienced mediator and a former District Judge, Dorcas' research is drawn from her experience and focuses broadly on the interaction between dispute resolution developments and access to justice. She has written on many aspects arising from the interface between mediation and the justice system, including mandatory mediation, judicial mediation, court-connected mediation programmes, the enforcement of mediated settlements, the inter-cultural aspects of dispute resolution and empirical research on the courts' referral of disputes to mediation. Dorcas has also written about *res judicata* and abuse of process in civil procedure, examining the limits imposed by the law in allowing similar issues or causes of actions to be re-litigated. Dorcas is currently examining the impact of communication modes on negotiation and mediation outcomes.

II. EXPERIENCE

Academic Appointments

• Associate Professor of Law, SMU School of Law	2023-Present
• Associate Dean (Student, Staff & Alumni Affairs)	2021-2022
• Assistant Professor of Law, SMU School of Law	2016-2022
• Visiting Researcher, Harvard Law School	2008-2009

- Adjunct Faculty, Singapore Management University 2006

Professional Appointments

- Expert Advisor, UN Women 2022-Present
- Mediator for Asian Development Bank, Workplace Mediation Roster 2021-Present
- Mediator of the Global Mediation Panel at the Office of the Ombudsman for UN Funds and Programmes 2020-Present
- SIMC International Mediator, Singapore International Mediation Centre 2019-Present
- Fellow, National Center for Technology and Dispute Resolution (USA) 2018-Present
- Member of Board of Directors, Singapore International Dispute Resolution Academy (SIDRA) 2017-2019
- Member of CEDR Global Mediators Panel 2016-Present
- Principal Mediator, Singapore Mediation Centre 2010-Present
- Fellow, Singapore Institute of Legal Education 2009-2023
- Trainer & Assessor, Singapore Mediation Centre 2009-Present

Professional Experience

- District Judge, State Courts Singapore 2009-2016
- Assistant Registrar, Supreme Court of Singapore 2005-2007
- Assistant Director, Singapore Mediation Centre 2005-2007
- Justices' Law Clerk, Supreme Court of Singapore 2003-2005
- Deputy Public Prosecutor, Attorney-General's Chambers 2003

Notable Dispute Resolution Training Conducted

- Mediation in the Online World (Singapore Mediation Centre) 2020
Co-trainer in a 4-part online mediation course
- Co-trainer in Singapore International Mediation Centre (SIMC) Mediation Workshops 2019, 2021 to 202
- Co-trainer in Negotiation Workshop for Attorney-General's Chambers 2019, 2021, 2022-2024

Mediation Experience

- Mediated cases privately and with Singapore Mediation Centre, Singapore International Mediation Centre and Asian Development Bank
 - Mediated 80 cases (as at 26 January 2026)
 - Settlement rate of 81% from 2017 to 2025; settlement rate of 88% in 2024 & 2025
- Mediated hundreds of cases in the State Courts Centre for Dispute Resolution 2009-2015
 - Overall settlement rate above 70%

III. QUALIFICATIONS & AWARDS

Educational Qualifications

- Master of Laws (LL.M), Harvard Law School 2007-2008
- Bachelor of Laws (LL.B) (First Class Honours), 1999-2003

National University of Singapore

Mediation Qualifications

- Certified Mediator, Singapore International Mediation Institute (SIMI) 2018-Present
- Accredited Mediator, International Mediation Institute (IMI) 2016-Present
- Accredited Mediator (Centre for Effective Dispute Resolution, UK) 2012
- Accredited Mediator, Singapore Mediation Centre 2005

Honours and Awards

- D.S. Lee Foundation Fellowship 2022
- SMU School of Law Dean's Teaching Excellence Award 2020, 2021, 2022, 2023, 2024
- School of Law's Nominee for SMU's Most Innovative Teacher Award 2021
- Della Suantio Fellowship 2019
- School of Law's Nominee for SMU's Most Promising Teacher Award 2018, 2019
- SMU School of Law's Most Promising Teacher Award 2017
- Singapore Legal Service Postgraduate Scholarship 2007
- FA Chua Award in Post-graduate Law Course (Criminal Procedure) 2003
- Butterworths Book Prize (Family Law) 2003
- Law Society Book Prize (2nd in standard) 2000, 2001
- Shook Lin and Bok Book Prize, (2nd in standard) 2000, 2001
- Overall Dean's List, National University of Singapore 2003
- Dean's List, National University of Singapore 2000-2003

IV. PUBLICATIONS

Journal Articles

1. 'A Settlement by "Any Other Name": Evaluating the Sustainability of Settlement Mechanisms' (2025) 5 *Singapore Law Journal* 38-70.
2. 'Negotiating with GPT-4: Digital Doormat or Skilful Counterpart?' *Australasian Dispute Resolution Journal* (2025) 33 *Australasian Dispute Resolution Journal* 157 - 177
3. 'Fitting the Communication Forum to the Mediation Fuss: Choosing the Appropriate Communication Mode for Mediation in the Post-Pandemic World' (2024) 24 *Pepperdine Dispute Resolution Law Journal* 115 – 177
4. 'To Negotiate, Mediate or Litigate? Examining the Durability of Divorce Outcomes in the Singapore Family Courts' (with Eunice Chua & Ning Yilin) (2022) 60(3) *Family Court Review* 434 – 457

- Contribution: 80% (leading research project, guiding Ning in undertaking statistical analysis, interpreting results and drafting article)

5. 'Counting the Cost of Enlarging the Role of ADR in Funding Civil Justice' (2021) 4 *Erasmus Law Review* 256 – 269

6. 'The Importance of Ethics in the Practice of Mediation' (2021) *Asian Journal on Mediation* 27 – 45

7. 'A Matter of Interpretation? Understanding and Applying Mediation Standards for the Cross-Border Enforcement of Mediated Settlement Agreements' (2020) 38 *Conflict Resolution Quarterly* 27 – 45

8. 'The Evolving Concept of Access to Justice in Singapore's Mediation Movement' (2020) 16(2) *International Journal of Law in Context* 128 – 145

9. 'The Singapore Convention on Mediation: Supplying the Missing Piece of the Puzzle for Dispute Resolution' (2020) *Journal of the Malaysian Judiciary* (July 2020) 194 – 220

10. 'Piercing the Veil of Confidentiality in Mediation to Ensure Good Faith Participation – An Untenable Position?' (2019) 31 *Singapore Academy of Law Journal* 709 – 746

11. 'The Convergence of ADR and ODR within the Courts: The Impact on Access to Justice' (2019) 38(1) *Civil Justice Quarterly* 126 – 143

12. 'Ethical Concerns in Court-Connected Online Dispute Resolution' (2018) 1-2 *International Journal of Online Dispute Resolution* 20 – 38

13. 'How Should the Courts Know Whether a Dispute is Ready and Suitable for Mediation? An Empirical Analysis of the Singapore Courts' Referral of Civil Disputes to Mediation' (2018) 23(2) *Harvard Negotiation Law Review* 265 – 317 (with Eunice Chua and Tra My Ngo)

- Contribution: 50% (co-author with Eunice Chua in interpreting statistical results and writing article); 25% in running statistical analysis

14. 'Judicial Mediation: From Debates to Renewal' (2018) 19(3) *Cardozo Journal of Conflict Resolution* 613 – 651 (with Jean-Francois Roberge)

- Contribution: 50% (equal contribution as co-author)

15. 'Evaluating the Impact of Judicial Mediation on Access to Justice - Perspectives from the Singapore State Courts' Judicial Mediation System' (2018) *Journal of Arbitration and Mediation* 27 – 63

16. 'Issue Estoppel Created by Consent Judgments: Dissonance between the Principles Underlying Settlement and Court Decisions' (2017) *Singapore Journal of Legal Studies* 100 – 123
17. 'Managing the Inter-Cultural Dimensions of a Mediation Effectively - A Proposed Pre-Mediation Intake Instrument' (2017) 28 *Australasian Dispute Resolution Journal* 89 – 97 (with Diana Knight)
 - Contribution: Lead author (provided basic draft which formed basis for publication)
18. 'The Global Pound Conference in Singapore - A Conversation on the Future of Dispute Resolution' (2016) *Asian Journal on Mediation* 70 – 86 (with Joel Lee)
 - Contribution: 50% (equal contribution as co-author)
19. 'Litigating over Mediation – How should the Courts Enforce Mediated Settlement Agreements?' (2015) *Singapore Journal of Legal Studies* 105 – 134
20. 'Twenty-one Years of Mediation – How Should We Appraise the Development of Mediation within Singapore?' (2015) *Asian Journal on Mediation* 73 – 99
21. 'Facilitative vs Evaluative Mediation – Is There Necessarily a Dichotomy?' (2013) *Asian Journal on Mediation* 66 – 75
22. 'Mandatory Mediation: An Oxymoron? Examining the Feasibility of Implementing a Court-Mandated Mediation Program' (2010) 11(2) *Cardozo Journal of Conflict Resolution* 479 – 509
23. 'The Primary Justice Project – Bringing Alternative Dispute Resolution to the Fore' (2014) *Asian Journal on Mediation* 98 – 101
24. 'The Concept of Voluntariness in the Law of Confessions' (2005) 17 *Singapore Academy of Law Journal* 819 – 866

Case Comments and Legislative Comments

1. 'Empowering the Courts to Order the Use of Amicable Dispute Resolution: The Singapore Rules of Court 2021' (2022) 41(3) *Civil Justice Quarterly* 191 – 202
2. 'Blowing Hot and Cold in Litigation: Abuse of Process, Election or Approbation and Reprobation? *BWG v BWF* [2020] SGCA 36' (2021) 21(1) *The Oxford University Commonwealth Law Journal* 134 – 146

3. 'Defining the Limits to Abuse of Process: *Lim Geok Lin Andy v Yap Jin Meng Bryan*' [2017] SGCA 46, 37(1) *Civil Justice Quarterly* 40 – 47
4. 'The Mediation Act 2016 - A Coming of Age for Mediation in Singapore?' (2017) *Singapore Academy of Law Journal* 275 – 293

Editorials and Edited Publications

1. *Contemporary Issues in Mediation Volume 5* (World Scientific, 2020) (with Joel Lee and Marcus Lim)
2. 'Expanding the Scope of Dispute Resolution and Access to Justice' (2019) 38(1) *Civil Justice Quarterly* 1 – 8 (with Masood Ahmed, contribution of 50%)

Book Chapters

1. 'Revisiting "Mandatory Mediation: An Oxymoron?" Advancing Access to Civil Justice through Mandatory ADR' in the Civil Justice System: An Analysis of Singapore Civil Justice Reforms', in Xandra Kramer (ed), *Sustaining Access to Justice in Europe: New Avenues for Costs and Funding* (Hart Publishing, 2025)
2. Commentary on Order 23 (Committal) of the Rules of Court 2021 in *Singapore Civil Procedure 2025* and *Singapore Civil Procedure 2022* (Singapore, Sweet & Maxwell)
3. 'The Practice of Law' in Andrew Phang, Goh Yihan SC and Simon Chesterman (eds), *Law and Technology in Singapore* (Academy Law Publishing, second edition forthcoming in 2025) and Phang, Goh and Chesterman (eds), *Law and Technology in Singapore* (Academy Law Publishing, 2021) pp 177-218 (with Jerrold Soh, Rajesh Sreenivasan, Eunice Chua and Lim How Khang)
4. 'Interculturality in Online Dispute Resolution', in Dominic Busch (ed), *Routledge Handbook of Intercultural Mediation* (Routledge, 2023)
5. 'Taking Disputes Online in a Pandemic-Stricken World: Do We Necessarily Lose More than We Gain?' in Aurelio Gurrea-Martínez, Goh Yihan & Mark Findlay (eds), *Law and COVID-19* (SSRN, 2020) pp 215-234
6. 'Medical Negligence Proceedings in Singapore: Instilling a Gentler Touch' in Debrochna Back-Golecka (ed), *Compensation Schemes for Damages Caused by Healthcare and Alternatives to Court Proceedings*, pp 337 – 352 (Springer, Ius Comparatum – Global Studies in Comparative Law Volume 53, 2021)
7. 'Supporting Party Autonomy in the Enforcement of Cross-Border Mediated Settlement Agreements: A Brave New World or Unchartered Territory?' in Burkhard Hess & Loic

Cadiet (eds), *Privatizing Dispute Resolution and Its Limits*, pp 349 – 482 (Nomos, Max Planck Institute of Procedural Law, 2019)

8. 'Court-Annexed Mediations within Singapore: A Complex Interface Between Individual Place and the Court Environment' in Pauline Collins, Victor Igreja and Patrick Alan Danaher (eds), *Conflict, Place and Communication*, pp 275 – 293 (Palgrave Macmillan: 2019)
9. Commentaries on Order 52 (Committal) and Order 109 (Protection from Harassment Act 2014) of the Rules of Court in *Singapore Civil Procedure 2016*, *Singapore Civil Procedure 2017* and *Singapore Civil Procedure 2019* (Singapore, Sweet & Maxwell, 2016 and 2017 and 2019), pp 927 – 948, 1581 – 1590
10. 'The Development of Mediation of Civil Disputes' in George Lim and Danny McFadden (eds), *Mediation in Singapore: A Practical Guide* (Singapore, Sweet & Maxwell, 2021, 2017 and 2015)
11. 'An Overview of Court Mediation in the State Courts of Singapore' in *Mediation in Singapore: A Practical Guide* (Singapore, Sweet & Maxwell, 2015) (with Joyce Low contribution of 50%), pp 204 – 242
12. 'Mediation of Criminal Matters in the State Courts' in *Mediation in Singapore: A Practical Guide* (Singapore, Sweet & Maxwell, 2015) (with Josephine Kang, contribution of 50%) pp 357 – 372

Book Reviews

1. Omer Shapira (ed) *Mediation Ethics: A Practitioner's Guide* (2022) *Asian Journal on Mediation* 82 – 87
2. Rachael Field and Jonathan Crowe (eds) *Mediation Ethics: From Theory to Practice* (Edward Elgar, 2020), (2021) *Conflict Resolution Quarterly* 1 – 8
3. Chris Honeyman & Andrew Kupfer Schneider (eds) *The Negotiator's Desk Reference* (DRI Press, Minnesota, 2017), (2018) *Asian Journal on Mediation* 115 – 121
4. Joel Lee and Marcus Lim (eds) *Contemporary Issues in Mediation (Vol 1)* (World Scientific, Singapore, 2016), (2016) *Asian Journal on Mediation* 99 – 101

Professional and Other Articles

1. 'Old Ethics in New Wineskins? Examining the Ethical Difficulties in Court Online Dispute Resolution' (21 May 2019), The Australian Dispute Resolution Network Blog,

<<https://adrresearch.net/2019/05/21/old-ethics-in-new-wineskins-examining-the-ethical-difficulties-in-court-online-dispute-resolution/>>

2. 'Mediation', (December 2018) Singapore Law Watch, <<https://www.singaporelawwatch.sg/About-Singapore-Law/Overview/ch-03-mediation>> (with Sabiha Shiraz)
3. 'Achieving Substantive Justice in Mediation Through Procedural Justice: An Illusory or Realizable Goal?' (2 November 2018), The Australian Dispute Resolution Network Blog, <<https://adrresearch.net/2018/01/02/achieving-substantive-justice-in-mediation-through-procedural-justice-an-illusory-or-realizable-goal/>>
4. 'UNCITRAL and the enforceability of iMSAs - The Debate Heats Up, Parts 1-4' (19, 21, 22 and 23 September 2016), Kluwer Mediation Blog <<http://kluwermediationblog.com/2016/09/19/uncitral-enforceability-imsas-debate-heats/>>, <<http://kluwermediationblog.com/2016/09/21/uncitral-and-the-enforceability-of-imsas-the-debate-heats-up-part-2/>>; <<http://kluwermediationblog.com/2016/09/22/uncitral-and-the-enforceability-of-imsas-the-debate-heats-up-part-3/>>; and <<http://kluwermediationblog.com/2016/09/23/uncitral-and-the-enforceability-of-imsas-the-debate-heats-up-part-4/>> (with Nadja Alexander and Anna Howard, contribution of 50%)
5. 'Conference Proceedings of Singapore Global Pound Conference Series' (June 2016) <<http://www.simi.org.sg/News-Events/List-Of-News-Events/GPC-Singapore-2016-Proceedings>> (with Joel Lee and Marcus Lim of Singapore International Mediation Institute)
6. 'Supreme Court Practice Directions (Amendment No. 1 of 2016): A Significant Step in Further Incorporating ADR into the Civil Justice Process' (March 2016) *Law Gazette*
7. 'The State Courts Centre for Dispute Resolution - Serving the Society with Quality Dispute Resolution Services' (January 2016) *Law Gazette*
3. 'Mediation Advocacy for Civil Disputes in the Subordinate Courts: Perspectives from the Bench' (September 2012) *Law Gazette* 14 (with Kenneth Choo, contribution of 50%)
4. 'Introducing a "Presumption of ADR" for Civil Matters in the Subordinate Courts' (May 2012) *Law Gazette* 22 (lead author, with Joyce Low)
5. 'Finding the Appropriate Mode of Dispute Resolution: Introducing Neutral Evaluation in the Subordinate Courts' (November 2011) *Law Gazette* 21 (with Seah Chi-Ling, 50% contribution)

6. 'The ADR Form in the Subordinate Courts: Finding the APPROPRIATE Mode of Dispute Resolution' (April 2010) *Law Gazette* 18 (lead author, with Joyce Low)

V. RESEARCH GRANTS

- Yong Pung How Fellowship (S\$23,000) 2025
(with Chen Siyuan and Aaron Yoong as co-PIs)
- MOE Academic Research (Tier 1) Grant (S\$49,944): Examining the Impact of Emotions on Negotiation in Different Communication Media 2023
- MOE Academic Research (Tier 2) Grant (S\$260,780): Examining the Impact of Communication Media on the Outcome of Negotiation 2022
- Singapore Judicial College Research Grant (S\$22,524) 2019
Mediation in the Family Justice Courts: Examining the Durability of Settlements, Principal Investigator (with Eunice Chua as collaborator)
- National Research Foundation and IMDA (S\$4.5m awarded to School of Law) 2018
Co-PI with Nadja Alexander and Yip Man on dispute resolution research sub-project)
- Singapore Judicial College Research Grant (S\$26,910) 2016
Mediation in the Courts – An Empirical Study of Whether the Timing and Method of Referral to Mediation Affects Settlement, co-PI with Eunice Chua

VI. NOTABLE RESEARCH ACTIVITIES

Academic Presentations

1. 'Remote Dispute Resolution in the Courts' Understanding the Impact of Litigants' Traits on Dispute Resolution Outcomes', presentation in *Annual Meeting of Law and Society Association* 2025 Chicago, USA, 22 – 25 May 2025
2. Speaker in 'The Expanding Continuum of Mixed Mode Procedures', American Bar Association Section of Dispute Resolution Spring Conference 2025, Chicago, 25-26 April 2025
3. Chair, SMU School of Law Research Seminar, 'Opportunity and Constraint: Regulatory Approaches and Piecemeal Reform of Anti-Discrimination Law in the Asia Pacific' presented by Associate Professor Amy Burrow, 27 September 2024
4. 'The Impact of Communication Modes on Negotiation Outcomes', seminar organized by Center for Negotiation and Dispute Resolution, UC Law San Francisco and The Mediation Society, 11 September 2024

5. 'Negotiating and Mediating at a Distance: Understanding the Impact of Communication Modes on Court-Connected Alternative Dispute Resolution Programs', presentation in *Annual Meeting of Law and Society Association 2024*, Chicago, USA, 8 June 2024
6. 'The Increasing Mandatoriness of ADR in the Singapore Civil Justice System', by-invitation presentation in *Sustaining Access to Justice in Europe: New Avenues for Costs and Funding* (Building European Civil Justice Research Initiative), Erasmus University, Rotterdam, 20 October 2023
7. 'Fitting the Communication Forum to the Fuss: Choosing the Appropriate Communication Channels for Mediation in the Post-Pandemic World', presentation in the *Australian Dispute Resolution Network Roundtable*, 6-7 February 2023
8. 'Counting the Cost of Enlarging the Role of ADR in Civil Justice', presentation in the Building European Civil Justice Research Initiative (*Affordable Access to Justice: Towards Sustainable Cost and Funding Mechanisms for Civil Litigation in Europe*), 25 May 2022
9. 'Examining the Impact of Decision-Making Tools on Procedural Justice in the Courts', presentation in *National Mediation Conference*, Australia, 8-11 September 2021
10. 'Embedding Mediation into Dispute Settlement Mechanisms of EU-ASEAN Investment Protection Agreements: Learning from Behavioural Dispute System Design', presentation in *The Roadmap to the ASEAN-EU FTA in the Post-Pandemic Era*, SMU Online Conference, 3-4 December 2020
11. 'A Matter of Interpretation? Understanding and Applying Mediation Standards', presentation in *Australian Dispute Resolution Network*, Melbourne, Australia, 9-10 December 2019
12. 'Judges and Online Dispute Resolution: The Changing Face of Procedural Justice and Ethics', presentation in *Annual Meeting of Law and Society Association 2019*, Washington DC, USA, 1 June 2019
13. 'Old ethics in new wineskins? Examining the Ethical Difficulties in Court Online Dispute Resolution', presentation in *National Mediation Conference*, Canberra, Australia, 15-17 April 2019
14. 'Algorithmic Dispute Resolution: Threat or Benefit to Procedural Justice?', presentation at Australian National University-Singapore Management University Colloquium, *Artificial Intelligence and Law: Commercial Advantage, Administrative Dilemma and Professional Transformation*, Singapore Management University School of Law, 9-10 April 2019
15. 'A New Chapter in the Cross-Border Enforcement of Mediated Settlement Agreements: The Elevated Role of Mediation Standards in the Singapore Convention', presentation in

research forum, *Advances in Transnational Dispute Resolution*, Hong Kong University, 8-9 March 2019

16. 'Ethical concerns in Court-Connected Online Dispute Resolution', presentation in *ODR Forum* in School of Law, Auckland University, New Zealand, 14-15 November 2018
17. 'Supporting Party Autonomy in the Enforcement of Cross-Border Mediated Settlement Agreements: A Brave New World or Unchartered Territory?', presentation in *Max Planck Institute for Procedural Law – International Association of Procedural Law Summer School* in Luxembourg, 1-4 July 2018
18. 'The convergence of "alternative" and "online" dispute resolution within the courts – The impact on access to justice', presentation in *Annual Meeting on Law & Society Association* in Toronto Canada, 7-11 June 2018
19. 'The convergence of "alternative" and "online" dispute resolution within the courts – The impact on access to justice', presentation in SMU Research Forum, *Expanding the Scope of Dispute Resolution and Access to Justice: The Use of Mediation within the Courts*, (co-convened with Eunice Chua), 12-13 March 2018
20. 'Achieving Substantive Justice in Mediation through Procedural Justice: An Illusory or Realisable Goal?', presentation in Law and Society Association of Australia and New Zealand Conference 2017 and *Australian Dispute Resolution Roundtable*, December 2017
21. 'Online Dispute Resolution: Challenges and Lessons for Dispute Resolution', presentation in *Future of Law Conference*, Singapore Management University, 27 October 2017 (with Eunice Chua)
22. 'What is a "Pound" Worth? Insights from the Worldwide Global Pound Conference Series 2016-2017', panelist in *Union Internationale des Avocats (UIA) 24th World Forum of Mediation Centres*, 13-14 October 2017
23. 'Redesigning Judicial Mediation with Integrative Thinking - Recommendations from a Comparative Study between Canada and Singapore' (with Jean-Francois Roberge), presentation in *International Meeting on Law and Society Association*, Mexico City, 20-23 June 2017
24. 'ADR Around the World – Country Developments, Global Trends', panellist in *American Bar Association Section of Dispute Resolution Spring Conference 2017*, San Francisco, 19-22 April 2017
25. 'Managing the Inter-Cultural Dimensions of a Mediation: Developing Tools Derived from Shared Experiences Across the Water' (with Diana Knight), presentation in *National Mediation Conference 2016*, Gold Coast, Australia, 11-15 September 2016

26. 'Are Judges Supposed to Judge and not Mediate? A Different Perspective from Singapore on Judicial Involvement in Dispute Resolution', presentation in *National Mediation Conference 2016*, Gold Coast, Australia, 11-15 September 2016
27. 'Evaluating the Impact of Judicial Mediation on Access to Justice - Perspectives from the Singapore State Courts' Judicial Mediation System, paper presented at *2016 Law & Society Annual Meeting*, New Orleans, USA, 3 June 2016
28. 'Navigating Cultural Complexity within an Asian Court's Mediation Programme', paper presented at *13th Asian Law Institute Conference*, Beijing, China, 20 May 2016
29. 'International Approaches on Court Mediation', invitation to present paper as senior international expert in an *EU/Sweden/Denmark-funded Justice Partnership* with the Vietnam Judiciary, Hanoi Vietnam, April 2015
30. 'Court-Annexed Mediation Programmes - Key Challenges', invitation to be part of panel in *Asia Pacific International Mediation Summit*, New Delhi, India, 14 February 2015
31. 'Neutrality in Mediation – A Myth or Reality? The Role of Values in Mediation' (with Ong Chin Rhu), paper presented at *Asian Mediation Association Conference*, Hong Kong, 3 April 2014
32. 'Facilitative vs Evaluative Mediation – Is There Necessarily a Dichotomy?', paper presented at *ADR Conference, Singapore*, 5 October 2012
33. 'Mediation in the Halls of Justice – Examining the Singapore Model of Mediation within the Subordinate Courts', updated paper presented at the *American Bar Association Section on Dispute Resolution Spring Conference*, Washington DC, USA, 19 April 2012
34. 'Mediation in the Halls of Justice – Examining the Singapore Model of Mediation within the Subordinate Courts' (with Joyce Low), paper presented at *Asian Mediation Association Conference, Singapore*, 4 June 2009

Editorial activities

- Deputy Editor, Civil Justice Quarterly 2024-Present
- Editorial Consultant, Australasian Dispute Resolution Journal 2024-Present
- General Co-Editor, Asian Journal on Mediation 2023-Present
- Guest Editor for Contemporary Issues in Mediation, 2019/2020 2019-2020
- Editorial Assistant (East Asia Region), Civil Justice Quarterly 2017-2024

Organisation of research events

1. 'The Roadmap to the ASEAN-EU FTA in the Post-Pandemic Era', a research conference co-organised with Pasha Hsieh with funding from the Centre for Cross-Border Commercial Law in Asia, 3-4 December 2020, with special journal issue in *Journal of World Trade and Investment*
2. 'Expanding the Scope of Dispute Resolution and Access to Justice', a research conference co-organised with Eunice Chua with funding from the Centre for Cross-Border Commercial Law in Asia, 12-13 March 2018, culminating in special journal issue in *Civil Justice Quarterly*
3. Organiser of staff seminars by Professor Andrew Higgins (Oxford), 2018 and 2019
4. Co-convenor of roundtable 'AI and Trust: The Future of Dispute Resolution and Industry' under Centre for AI and Data Governance (with Eunice Chua), 4 April 2019

VII. PROFESSIONAL ACTIVITIES

Presentations and Training

1. Panelist, 'Communication in the Courtroom', Singapore Supreme Court Registry Learning Day, 10 November 2025
2. Invited speaker, 'Does it Matter Where Resolve Our Disputes? The Impact of Communication Channels on Mediation Outcomes', Singapore State Courts Training Session for Court Volunteers and Judicial Officers, 13 June 2025
3. Panellist in 'Walking the Line: Ethics, Advocacy and Integrity in Mediation Practice', seminar organised by the Law Society of Singapore and Singapore International Mediation Institute, 29 August 2025
4. Panellist in 'Dialogue, Justice and Dispute Resolution: Mediation as a Key Pillar of Development Accountability', Singapore Mediation Lecture 2025 co-organised by Singapore Mediation Centre and Aequitas Law LLP in collaboration with Singapore Management University, 28 August 2025
5. Invited speaker, 'Does it Matter Where We Resolve Our Dispute? The Impact of Communication Modes on Mediation Outcomes', Singapore State Courts' training session for judicial officers and court volunteers, 13 June 2025
6. Speaker on 'Mediation, Neutral Evaluation and Advocacy' in Singapore Academy of Law seminar 'Post-Pandemic Blues: Survive or Thrive? The Future of the PIPD Profession', 12 February 2025

7. Invited speaker, 'Does it Matter Where We Resolve Our Dispute? What Research Tells Us About the Impact of Communication Modes on Mediation Outcomes', Singapore Family Justice Courts' training session for judicial officers, family specialists and court administrators, 28 November 2024
8. Moderator in 'A Conversation Between Mediators and Mediation Advocates', seminar organised by Society of Mediation Professionals, 30 October 2024
9. Invited speaker, 'Promoting Mediation through Private and Court-Connected Mediation Centers: Lessons from the US and other Leading Mediation Jurisdictions', International Training Program organised by the Centre for Negotiation and Dispute Resolution at the University of California College of Law, 9-13 September 2024
10. Panelist in 'Legal Frameworks of Mediation in Lusophone Countries and Singapore', ICFML-IMI conference 'A Legal and Mediation Dialogue between Portuguese Speaking Countries and Singapore' 2024 held in conjunction with Singapore Convention Week, 29 August 2024
11. Speaker in ICC-CIARB seminar held in conjunction with Singapore Convention Week, 'Acta Non Verba: Justice and Cultural Sensibility in Global Dispute Resolution', 28 August 2024
12. Panelist in International Mediation Institute – Ukrainian Academy of Mediation VIII International Forum on Mediation & Law, 'Ethical Guidelines in the Professional Activity of a Mediator' IMI UAM Webinar on Ethics, 24 July 2024
13. Speaker, 'To Negotiate, Mediate or Litigate? Examining the Durability of Divorce Outcomes in the Singapore Family Courts', ICFML International Negotiation and Mediation Summer Programme, 18 July 2024
14. Panelist in Asia Pacific Institute of Experts Symposium 2023, 'Exploring the Dispute Resolution Process: Expert Witnesses and ADR Methods in Arbitration, Mediation and Expert Determination', 21 November 2023
15. Moderator in webinar co-organised by National Center for Technology & Dispute Resolution and Society for Mediation Professionals in conjunction with Cyberweek 2023, 'Mediation & Online Dispute Resolution: Perspectives from Asia', 9 November 2023
16. Invited speaker in The Centre for Negotiation and Dispute Resolution at the University of California College of Law's International Training Program: 'Promoting Mediation through Private and Court-Connected Mediation Centers', 15 September 2023

17. Speaker in webinar organised by Society for Mediation Professionals, 'Zoom, Room or Both? Choosing the Most Appropriate Communication Mode for Mediation', 9 March 2023
18. International Council of Online Dispute Resolution (ICODR) podcast on the impact of communication mode on negotiation outcomes, 13 December 2022 <<https://icodr.podbean.com/e/episode-13-professor-dorcas-quek-anderson-from-the-singapore-management-university-school-of-law/>>
19. Speaker in Singapore International Mediation Institute's Panel Discussion held in conjunction with Singapore Convention Week 2022, 'Quality Assurance in the Mediation Industry: A New Dawn', 2 September 2022
20. Speaker in UN Women's Expert Roundtable, 'Justice for Women, Justice for All – Reimagine Justice', 30 June 2022
21. Speaker in Asian Development Bank, 'Festival of Change: Empowering Voices, Transforming ADB', 9 June 2022
22. Speaker in 'Res Judicata, Abuse of Process, Issue Estoppel in Litigation and Arbitration', Law Society Webinar, 31 March 2022
23. Panelist in 'Witnesses and Webcams: The Psychology of Witness Evidence in a Virtual World', Herbert Smith Freehills-SMU Asian Arbitration Lecture co-organised by SMU Centre for Commercial Law in Asia and Herbert Smith Freehills, 23 November 2021
24. Moderator in 'Fireside Chat with Mr Colin Rule', UNCITRAL Academy, Singapore Convention Week 2021, 8 September 2021
25. Panellist in 'Freeze, Talk & Trade: 3 Principles of Dispute Resolution in Inter-State Disputes', Singapore Mediation Lecture co-organised by SMU Centre for Commercial Law in Asia, Singapore Mediation Centre and Harry Elias LLP, 6 September 2021
26. Speaker in 'Factors that the Courts Should Consider in Referring Cases to Mediation', Continuing Judicial Education Seminar for Supreme Court, 25 August 2021
27. Speaker and panellist in Singapore Academy of Law Webinar, 'The Importance of Ethics in the Practice of Mediation', 5 May 2021
28. Trainer in SMU Law Academy-SJC Executive Short Course, 'Understanding the Legal Implications of Artificial Intelligence and other Emerging Technologies', 26 November 2020
29. Speaker in State Courts' Centre for Dispute Resolution's Training Programme for judges, 'Judicial Mediation: From Debates to Renewal', 21 September 2020

30. Speaker in 'Therapeutic Justice – International Perspectives and Capacity-Building', Family Law Conference organised by Law Society of Singapore, 15 September 2020
31. Panel speaker in 'AI and ODR: Applying Ethics at Key Decision Making Points in Standards Building and Systems Design' in Cyberweek 2019 hosted by National Center for Technology and Dispute Resolution, 19 November 2019
32. Panellist in 'Singapore's Voyage Across the World Map of Mediation – Past, Present Future', Singapore Mediation Lecture co-organised by SMU School of Law, Singapore Mediation Centre and Eversheds Harry Elias LLP, 17 October 2019
33. Panellist in 'The Singapore Convention: Life After 7 August 2019', a global think tank event organised by the Mediation Committee of the International Bar Association, JAMS Mediation and Arbitration Services, and Society of Mediation Professionals, 8 August 2019
34. Moderator in 'Setting Standards for Dispute Resolution in an AI Age', Breakout session in conference on Singapore Convention on Mediation, 7 August 2019
35. Panellist in 'Evolving Landscape of Mediation in Singapore', Law Society seminar at Allen & Gledhill LLP, 8 July 2019
36. 'Algorithmic Dispute Resolution: The Impact on Access to Justice', International Women's Federation Seminar, 28 March 2019
37. Speaker in 'Introducing the Singapore Convention on Mediation, and Exploring the Practical Impact of the New Enforcement Regime', SMU Law Academy and SIDRA seminar, 27 Nov 2018
38. Panellist in 'On Tiptoes Through the Minefields: Cultural Dimensions in Mediation', Singapore Mediation Lecture co-organised by SMU School of Law, Singapore Mediation Centre and Eversheds Harry Elias LLP, 31 October 2018
39. Speaker in 'Recent Developments in the Enforcement of Mediated Settlement Agreements', SMU Law Academy seminar) 12 October 2018
40. Panellist in 'The Law Society Neutral Evaluation and Determination Scheme', The Law Society Neutral Evaluation and Determination Forum, 17 September 2018
41. Panellist in 'Mediation 3.0: Merging the Old and the New', Singapore Mediation Lecture co-organised by SMU School of Law, Singapore Mediation Centre and Eversheds Harry Elias LLP, 10 October 2017

Media Contributions

1. Quoted in Navene Elangovan, 'United Nations treaty on cross-border mediation to be named after Singapore', (*TODAY* Newspaper, 21 Dec 2018)
2. Quoted in Corrine Ramey, 'New York to Litigants: Let's Settle Those Lawsuits' (*The Wall Street Journal*, 4 July 2018)

VIII. CONSULTANCY ACTIVITIES

1. Appointed as legal expert by Arnold Porter Kayse Scholer LLP (New York, USA) to provide expert opinion on determining damages under Singapore law in personal injury claims in relation to pending case in the USA Court of the Southern District of New York, 2023-2024
2. Trainer in Singapore International Mediation Centre workshops for lawyers on preparing for mediation and drafting mediated settlement agreements, 8 and 17 October 2024
3. Speaker for two webinars on 'Ethics in Mediation and Ombudsman Practice' for International Network of Financial Services Ombudsman Schemes, 2 and 3 July 2024
4. Trainer on 'Conflict Management through Effective Communication' in SMU-BCA Executive Development Programme (Run 5), 7 September 2023
5. Executive Committee Member, Society of Mediation Professionals, Singapore, 2022 to present
6. Drafted mediation assessment materials and questions for Singapore Mediation Centre Accreditation Process with Singapore International Mediation Institute, 2020
7. Co-trainer in Singapore International Mediation Centre (SIMC) Mediation Workshops, 2019, 2021-2024.
8. Engaged by Attorney-General Chambers Academy to run customised negotiation workshops for officers, 2019, 2021, 2022, 2023 and 2024.
9. Engaged by LexisNexis to write article on 'Mediation: Regulations, Trends and Practices in Singapore' for Comparative Law Solution database, 2019
10. Appointed as private mediator (under sole proprietorship Concordia Resolutions) 2019 - present
11. Appointed as mediator for Singapore Mediation Centre from 2017 to present

12. Appointed as mediator for Singapore International Mediation Centre from 2018 to present

IX. TEACHING

Courses Taught in SMU

- The Illusion of Rationality in Decision-Making: Insights from Psychology
 - AY 2025/2026 (Term 2, LLB) with co-instructor Dr Adriana Banovic
- Deal-Making and Dispute Resolution: Negotiation in an Age of Disruption
 - AY 2025/2026 (Term 2) (LLB)
 - AY 2024/2025 (Term 2) (LLB/JD/LLM)
 - AY 2022/2023 (Term 2) (LLB/JD/LLM)
 - AY 2021/2022 (Term 1) (LLB/JD)
 - AY 2020/2021 (Term 1) (LLB/JD/LLM)
 - AY 2019/2020 (Term 1) (LLB/JD)
- Legal Research and Writing I
 - AY 2025/2026 (Term 1) (JD, LLB)
 - AY 2024/2025 (Term 1) (JD; LLB)
 - AY 2023/2024 (Term 1) (LLB)
 - AY 2022/2023 (Term 1) (LLB)
 - AY 2020/2021 (Term 1) (LLB)
 - AY 2019/2020 (Term 1) (LLB)
 - AY 2018/2019 (Term 1) (LLB)
- Legal Research and Writing
 - AY 2017/2018 (Term 2) (LLB)
 - AY 2016/2017 (Term 2) (LLB)

Courses Taught for Singapore Institute of Legal Education

- Professional Skills - Negotiation (2016-2022)
